

**THE CAPACITY-BUILDING WORKSHOP ON IMPLEMENTING
NEW APPROACHES TO E-GOVERNMENT FOR SDG IMPLEMENTATION
ORGANIZED BY THE D-8 SECRETARIAT AND THE UN DESA**

ISTANBUL, TÜRKİYE, 17-18 NOVEMBER 2022

D-8 SECRETARIAT'S REPORT

1. The D-8 Secretariat and the Division for Public Institutions and Digital Government (DPIDG) of the United Nations Department of Economic and Social Affairs (UN DESA) jointly organized the Capacity-Building Workshop on Implementing New Approaches to E-government for SDG Implementation in Istanbul, Türkiye on 17-18 November 2022. The Program of Activities and the Concept Noted of the Workshop appear in **Annex 1**.
2. Participants from the D-8 Member States, Bangladesh, Indonesia, Iran, Malaysia, Nigeria, Pakistan, and Türkiye participated in the Workshop. The List of Participants appears in **Annex 2**.
3. H.E. Ambassador Isiaka Abdulqadir Imam, the D-8 Secretary-General, officially opened the Workshop. In his opening Remarks, the D-8 Secretary-General highlighted that digitalization and achieving SDGs are among the objective of the D-8 Organization's Decennial Roadmap for 2020-2030. He underlined that the Organization is expanding cooperation with other international organizations, including the U.N. system, to implement the roadmap. Furthermore, he underscored that cooperation between D-8 Secretariat and UN DESA could be the best model for collaboration between international Organizations with different sets of resources.
4. In his remarks, Mr. Alvaro Rodriguez, the United Nations Resident Coordinator for Türkiye, highlighted that SDGs implementation must be strengthened. He noted that efforts made by Member States are commendable but can still be improved. He welcomed the initiative of the D-8 Organization in engaging with the U.N. system to support its efforts in achieving SDGs.
5. In his remarks, Mr. Safa Uslu, Director for International Relations of the Digital Transformation Office of the Presidency of the Republic of Türkiye, highlighted that digital transformation and e-governance is a long process that requires cooperation and collaboration among all stakeholders. He underlined that digitalization in the Turkish Government has contributed to the development of Türkiye.
6. In his written remarks, Mr. Juwang Zhu, Director of the Division for Public Institutions and Digital Government, UN DESA, highlighted that e-government and digital technologies could provide new solutions to the SDGs. He also underlined that digitalization is high in the U.N. Secretary-General's Agenda, which would be encapsulated in the Global Digital Compact, scheduled to be agreed upon at the Summit of the Future in September 2024. He also highlighted the U.N. E-Government Survey 2022, which shows that digital technologies play a central role in addressing global challenges.

7. The two-day Workshop consisted of panel discussions and interactive sessions involving experts from the United Nations Educational, Scientific, and Cultural Organization (UNESCO), the U.N. Technology Bank for the Least Developed Countries, UN DESA, and the Ministry of Environment, Urbanization, and Climate Change of the Republic of Türkiye.
8. Session 1 discussed the principles of effective governance for sustainable development and trends in e-government. This session set the tone for the Workshop and highlighted the principles of governance and e-government per the U.N. standard and the result of the U.N. E-Government Survey 2022, launched in September 2022.
9. Session 2 was an interactive session where participants conducted a situation analysis on innovation and digital government capability assessment using the UN DESA toolkit. This session focused on individual capacities, organizational structures for coordination, national-to-local governance, and partnerships. This session showed that the D-8 Member States' capabilities in e-government are above the global average.
10. Session 3 identified priorities and new approaches for inclusive service delivery in a panel discussion setting. The focus of this session was derived from the previous virtual Workshop organized in March 2022, which comprised promoting digital skills and changing mindsets, enhancing institutional coordination for effective public service delivery, strengthening partnerships for technology transfer, and developing smart cities.
11. Sessions 4 and 5 were interactive. Participants identified programs and projects as parts of the roadmap and plan of action for innovation and digital government transformation for inclusive service delivery to achieve the SDGs. The identified programs, including training for trainers, developing an e-government curriculum, modernizing infrastructure, investment, providing affordable internet connections, and bridging the digital divide, were compiled to turn the ideas into results.
12. Session 6 was specifically aimed at discussing recommendations to establish a D-8 e-government network. The network would be comprised of experts at the technical level to identify challenges and discuss their potential solutions. The modalities of the network would be addressed in a subsequent meeting, along with a discussion on its roadmap and long-term action plan.
13. The D-8 Secretariat is to prepare all relevant documents on establishing the D-8 e-government network to be submitted to the 46th Session of the D-8 Commission for consideration.
14. The comprehensive report of the Workshop will be prepared by the UN DESA to be published in due course. Other documents related to the Workshop can be accessed from the [UN DESA Website](#).
